



Audit and Risk Committee Minutes – 19 June 2023



Please be advised that an **Audit and Risk Committee** was held at **5.30 PM** on **Monday 19 June 2023** in the **Council Chambers**, Administration Centre at 99 Shepperton Road, Victoria Park.

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### 1 Declaration of opening

Mayor Karen Vernon opened the meeting at 5.30pm.

### **Acknowledgement of Country**

I am honoured to be standing on Whadjuk - Nyungar country on the banks of the Swan River.

Ngany djerapiny Wadjak – Noongar boodja-k yaakiny, nidja bilya bardook.

I acknowledge the traditional custodians of this land and respect past, present and emerging leaders, their continuing cultural heritage, beliefs and relationship with the land, which continues to be important today.

Ngany kaaditj Noongar moort keny kaadak nidja Wadjak Noongar boodja. Ngany kaaditj nidja Noongar birdiya – koora, ye-ye, boorda, baalapiny moorditj Noongar kaadijtin, moort, wer boodja ye-ye.

I thank them for the contribution made to life in the Town of Victoria Park and to this region.

Ngany youngka baalapiny Noongar birdiya wer moort nidja boodja.

#### 2 Attendance

Mayor Karen Vernon

**Banksia Ward** Cr Wilfred Hendriks

**Jarrah Ward** Cr Jesvin Karimi

**Independent Committee Member** Mr Robert Poepjes

Chief Executive OfficerMr Anthony VuletaChief Financial OfficerMr Duncan OldeA/Chief Community PlannerMr Paul Gravett

Manager Governance and StrategyMs Bernadine TuckerCorporate Performance AdvisorMs Kogilyn Titus

Meeting Secretary Ms Natasha Horner

### 2.1 Apologies

**Jarrah Ward** Cr Jesse Hamer

**Independent Committee Member** Mr Brian Martin

### 2.2 Approved leave of absence

Nil.

## **3** Declarations of interest

## 3.1 Declarations of financial interest

Nil.

## 3.2 Declarations of proximity interest

Nil.

## 3.3 Declarations of interest affecting impartiality

| Name/Position      | Cr Wilfred Hendriks  |
|--------------------|--|
| Item No/Subject    | 7.7 - Audit Update Report  |
| Nature of interest | Impartiality   |
| Extent of interest | I am a member of the Rotary Club of Victoria Park which has received Sponsorship and Grants from the Town. Also on the committee of the Harold Hawthorne Community Centre which receives an operating subsidy from the Town. |

#### 4 Confirmation of minutes

#### COMMITTEE RESOLUTION:

**Moved:** Mayor Karen Vernon Seconded: Cr Jesvin Karimi

That the Audit and Risk Committee confirms the minutes of the Special Audit and Risk Committee meeting held on 26 April 2023.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

**Against:** Nil

#### 5 Presentations

Nil.

### 6 Method of dealing with agenda business

#### COMMITTEE RESOLUTION:

**Moved:** Mayor Karen Vernon

That Audit and Risk Committee in accordance with clause 58 of the *Meeting Procedures Local Law 2019* suspends clause 50 - Speaking twice of the *Meeting Procedures Local Law 2019* for the duration of the meeting.

**Carried (4 - 0)** 

Seconded: Cr Jesvin Karimi

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

### 7 Reports

### 7.1 Strategic Risk Register Review

| Location            | Town-wide   |  |  |  |  |
|---------------------|---|--|--|--|--|
| Reporting officer   | Manager Governance and Strategy   |  |  |  |  |
| Responsible officer | Chief Executive Officer   |  |  |  |  |
| Voting requirement  | Simple majority   |  |  |  |  |
| Attachments         | <ol> <li>Strategic risk register current risk actions. [7.1.1 - 10 pages]</li> <li>Strategic risk riegister new proposed risk actions [7.1.2 - 4 pages]</li> <li>Strategic risk register summary page [7.1.3 - 1 page]</li> </ol> |  |  |  |  |

#### Recommendation

That the Audit and Risk Committee recommends that Council:

- 1. Notes the removal of current risk treatment action and control as detailed in Attachment 1.
- 2. Notes the addition of risks treatment actions as detailed in Attachment 2.
- 3. Adopts the amended strategic risk register and updates to controls and treatment actions, as contained in Attachment 1 and 2.

### **Purpose**

To provide an update on the Town's management of strategic risks and proposed changes to the strategic risk register.

#### In brief

- At its meetings held in November 2018 and February 2019, Council resolved to request that the Chief Executive Officer conduct a review of the Town's Risk Management Framework (RMF).
- As part of this review, the Strategic Risk Register was also reviewed and updated. This has resulted in risks actions being recommended for removal, and inclusion.

### **Background**

- 1. The Risk Management Policy was last reviewed by Council at its meeting held on 13 December 2022 (Item 15.6) with only minimal changes identified. To ensure the Town's overall risk management approach is effective the strategic risk register was also reviewed.
- 2. The Strategic Risk Register was distributed to SMT (Senior Management) and SALTs (Service Area lead Teams) for input and review on 8 December 2022. Since that time, the Governance and Strategy Business Unit has been working with Business Units to review the register, including moving all completed risk treatment actions to become current controls (controls column highlighted in green).
- 3. On 24 January 2023, SMT and SALTs were requested to identify any new risk treatment actions that may be relevant to the identified strategic risk events.

## **Strategic alignment**

| Civic Leadership                          |  |
|---|--|
| Community priority                        | Intended public value outcome or impact  |
| CL3 - Accountability and good governance. | To display accountable governance, it is important to ensure that there is a relevant and reviewed risk management framework which aligns with industry best practice. |

## **Engagement**

| Internal engagement |  |
|---------------------|--|
| Stakeholder         | Comments   |
| C-Suite             | Members of C-Suite reviewed the Strategic Risk Register                            |
| Business Services   | The Strategic Risk Register was distributed to SMT and SALTs for input and review. |

## **Legal compliance**

Part 7 of the Local Government Act 1995.

Local Government (Audit) Regulations 1996.

## **Risk management consideration**

| Risk impact category   | Risk event<br>description  | Consequence<br>rating | Likelihoo<br>d rating | Overall risk<br>level score | Council'<br>s risk<br>appetit<br>e | Risk treatment option and rationale for actions                       |
|------------------------|--|-----------------------|-----------------------|-----------------------------|------------------------------------|---|
| Legislative compliance | Compliance Regulation 17 of the Local Government (Audit) Regulations 1996 requires that the systems and procedures relating to risk management is appropriate and effective. | High                  | Likely                | High                        | Low                                | The adoption of<br>the reviewed<br>strategic risk<br>Register.        |
| Financial              | The Town will face financial damage if a lack  | Moderate              | Likely                | High                        | Low                                | Treat risk by<br>Adopting an<br>internal program<br>with a focus area |

|  | of appropriate internal controls result in the occurrence of any strategic risks.  |          |          |        |     | on high-risk<br>financial<br>processes and<br>activities.        |
|--|--|----------|----------|--------|-----|--|
| Environmental                                | Not applicable.  |          |          |        |     |  |
| Health and<br>Safety                         | Not applicable.  |          |          |        |     |  |
| Reputation                                   | The Town will face Reputational damage if a lack of appropriate internal controls result in the occurrence of any strategic risks. | Moderate | Possible | Medium | Low | Treat risk by completing the actions as a result of this review. |
| Infrastructure/<br>ICT systems/<br>utilities | Not applicable.  |          |          |        |     |  |
| Service Delivery                             | Not applicable.  |          |          |        |     |  |

## **Financial implications**

| Current budget impact | Sufficient funds exist within the annual budget to address this recommendation. |
|-----------------------|---|
| Future budget impact  | Not applicable.   |

### **Analysis**

- 4. The Strategic Risk Register was distributed to SMT and SALTs for input and review on 8 December 2022. Since that time, the Governance and Strategy Business Unit has been working with Business Units to review the register, including moving all completed risk treatment actions to become current controls (controls column highlighted in green).
- 5. On 24 January 2023, SMT and SALTs were requested to identify any new risk treatment actions that may be relevant to the identified strategic risk events.
- 6. In view of the above, the following is a summary of the attached Strategic Risk Register:
  - Number of new risk treatment actions identified: 27.
  - Number of risk treatment actions completed: 39 (moved to controls- highlighted in green).
  - Number of risk treatment actions still in progress: 51.
  - Total number of controls in place: 192

- 7. Within the Strategic Risk Event "Negative Media Exposure" a current risk action relates to "Investigate ability to control negative individual opinions in public" (highlighted in pink). It is considered this risk control action should be deleted as the Town does not have any control over how members of the public perceive the Town's performance. The Town does have a policy in relation to Communication and Engagement (Policy 103) which should help assist the Town with positive communication messaging and reinforcement. Within the strategic risk event "Failure to detect and prevent occurrences of fraud and corruption, the control relating to Policy 306-Business dealings with elected members and employees has been rescinded (these are highlighted in pink in attachment 1).
- 8. As part of the Risk Framework at the Town, risk management is operationalised by business units and reviewed as part of the annual service unit planning process (if not more frequently). The Town has developed an Operational Risk Register, but the software used to manage the Register was outdated and considered an ineffective management tool. Cascade is a new software solution that is currently being implemented across the Town. A risk management module will be developed within this software which will provide better risk management, reporting and oversight.
- 9. To improve risk oversight and corporate knowledge throughout the organisation, the following actions will be implemented:
  - an annual or bi-ennial corporate training program on risk management
  - Business Unit Managers to review operational risks in preparation for the Cascade risk management module

#### **Relevant documents**

Not applicable.

#### AMENDMENT:

**Moved:** Mayor Karen Vernon Seconder: Cr Jesvin Karimi

Request to add a further point 4:

"Request the Chief Executive Officer to conduct a further review of the Strategic Risk Register and bring a further report to Council through the Audit and Risk Committee by December 2023."

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

**Against:** Nil

#### Reason:

It will be a good governance to have oversight of a further review process.

#### COMMITTEE RESOLUTION:

**Moved:** Mayor Karen Vernon

aren Vernon Seconded: Cr Jesvin Karimi

That the Audit and Risk Committee recommends that Council:

- 1. Notes the removal of current risk treatment action and control as detailed in Attachment 1.
- 2. Notes the addition of risks treatment actions as detailed in Attachment 2.
- 3. Adopts the amended strategic risk register and updates to controls and treatment actions, as contained in Attachment 1 and 2.
- 4. Request the Chief Executive Officer to conduct a further review of the Strategic Risk Register and bring a further report to Council through the Audit and Risk Committee by December 2023.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

# 7.2 Regulation 17 Review of Systems and Procedures for Risk Management, Internal Control and Legislative Compliance

| Location                  | Town-wide   |
|---------------------------|---|
| Reporting officer         | Manager Governance and Strategy   |
| Responsible officer       | Chief Executive Officer   |
| <b>Voting requirement</b> | Simple majority   |
| Attachments               | 1. Town of Victoria Park - Systems and Procedures Review [7.2.1 - 33 pages] |
|                           | 2. Management Responses - Regulation 17 Review [ <b>7.2.2</b> - 37 pages]   |

#### Recommendation

That the Audit and Risk Committee recommends that Council:

- 1. Receive the completed Regulation 17 Review of Systems and Procedures for Risk Management, Internal Controls and Legislative Compliance, as detailed in Attachment 1 to this Report;
- 2. Notes the management responses to the review actions, as detailed in Attachment 2 to this Report;
- 3. Requests progress updates to address the actions identified in the review be reported to Council, through the Audit and Risk Committee, as part of the regular Internal Audit Update Report.

### **Purpose**

For Council to be presented with the findings and recommended actions as a result of the Chief Executive Officer's review of systems and procedures relating to risk management, internal controls and legislative compliance.

#### In brief

- As defined by the International Standards for the Professional Practice of Internal Auditing (2017),
  Internal audit is an independent, objective assurance and consulting activity designed to add value and
  improve the Town's operations. It helps Council and the Town to accomplish its objectives by bringing
  a systematic, disciplined approach to evaluate and improve the effectiveness of risk management,
  control and governance processes.
- Regulation 17 of the Local Government (Audit) Regulations 1996 requires the Chief Executive Officer to conduct a review of systems and procedures relating to risk management, internal controls and legislative compliance, not less than once in every three years.
- To ensure this review was conducted objectively and impartially, an external consultant (Civic Legal) was engaged to conduct the review on behalf of the Chief Executive Officer.
- The review identified some key points and areas of improvement which are addressed as part of
  management responses, of which the status of completion is to be reported regularly to Council,
  through the Audit and Risk Committee.

### **Background**

- 0. 1. Regulation 17 of the *Local Government (Audit) Regulations 1996* requires the Chief Executive Officer to conduct a review of systems and procedures relating to risk management, internal controls and legislative compliance, not less than once in every three years (Regulation 17 Review).
- 2. Council last received reports on the Regulation 17 Reviews as follows:

Legislative Compliance – 16 April 2019 (Item 14.1.1 refers).

Internal Controls – 17 September 2019 (item 14.1 refers).

Risk Management – 17 December 2019 (Item 14.1 refers).

- 1. 3. Regular progress updates on the outcome of these reviews were provided to the Council (through the Audit and Risk Committee).
- 4. For the 2023 Regulation 17 Review, the Town engaged Civic Legal to undertake an external and independent assessment of the required areas across the Town's operations. Interviews were conducted with relevant employees and reference documents supplied to give evidence of the Town's processes and systems.

### Strategic alignment

| Civic Leadership                                      |   |
|---|---|
| Community priority                                    | Intended public value outcome or impact   |
| CL1 – Effectively managing resources and performance. | Resouces and performance can be better managed when appropriate systems and processes are in place to drive effectiveness and efficiency.                             |
| CL3 - Accountability and good governance.             | Regular revies of systems and processes relating to risk management, internal controls and legislative compliance ensure appropriateness with industry best practice. |

### **Engagement**

| Internal engagement |   |
|---------------------|---|
| Stakeholder         | Comments  |
| Employees           | Interviews with internal stakeholders responsible for certain business operations were conducted via Teams meetings on 3 and 10 March 2023. |

### **Legal compliance**

Regulation 17 of the Local Government (Audit) Regulations 1996.

### Risk management consideration

| Risk impact<br>category | Risk event<br>description  | Consequence<br>rating | Likelihood<br>rating | Overall risk<br>level score | Council's<br>risk<br>appetite | Risk treatment option and rationale for actions  |
|-------------------------|--|-----------------------|----------------------|-----------------------------|-------------------------------|--|
| Financial               | Failure of controls that mitigate financial loss, administrative errors, fraud and corruption. | Moderate              | Possible             | Medium                      | Low                           | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective |

|  |  |          |          |        |        | solutions.  |
|--|--|----------|----------|--------|--------|---|
| Environmental                                | Failure of controls to manage environmental issues.                                | Moderate | Possible | Medium | Medium | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |
| Health and safety                            | Failure of controls to protect health and safety of employees.                     | Moderate | Possible | Medium | Low    | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |
| Infrastructure/<br>ICT systems/<br>utilities | Compromised<br>ICT systems and<br>information<br>security breaches                 | Moderate | Possible | Medium | Medium | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |
| Legislative<br>compliance                    | Failure to comply with legislative responsibilities.                               | Moderate | Possible | Medium | Low    | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |
| Reputation                                   | Town's reputation is affected through increased oversight from regulatory agencies | Moderate | Possible | Medium | Low    | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |
| Service<br>delivery                          | Failure deliver appropriate services to community.                                 | Moderate | Possible | Medium | Medium | TREAT risk by undertaking regular reviews of systems and processes and implementing corrective solutions. |

### **Financial implications**

| Current budget impact | Sufficient funds exist within the annual budget to complete the review. |
|-----------------------|---|
| Future budget impact  | Not applicable.   |

### **Analysis**

- 5. A risk management framework assists local governments to identify, evaluate and mitigate risks and can relate to a variety of topics including, but not limited to:
  - a. finance
  - b. asset management
  - c. work health and safety
  - d. environmental and health management.
- 6. Internal control comprises systems and procedures which optimise the efficiency of a local government and mitigate risk. Effective internal controls require a variety of strategies which include, but are not limited to:
  - a. up-to-date procedures and policies
  - b. effective asset and human resource management
  - c. compliance with relevant procedures, policies and standards
  - d. Systems designed to promote accountability.
- 7. Systems and procedures promoting legislative compliance support the principles of good governance and sound decision-making. These systems and procedures are driven by a culture of compliance, due diligence and high ethical standards. Legislative compliance includes compliance with the following:
  - a. Legislation.
  - b. Regulations.
  - c. Australian and industry standards
  - d. Internal policies.
- 8. Detailed in Attachment 1 to this report, is the outcome report for the Regulation 17 Review. It identifies some of the key points from each of the three review categories as well as further detail and suggested actions for the Town's administration to consider. In the main, the review made suggested recommendations as follows:
  - a. Risk Management 26 recommended actions.
  - b. Internal Control 22 recommended actions.
  - c. Legislative Compliance 8 recommended actions.
- 9. In view of this, a management response has been prepared (Attachment 2) highlighting the suggested actions, the response to that action, and if supported what timeframe it is anticipated the action will be completed.
- 10. It is suggested monitoring of the management responses form part of the regular audit update to the Audit and Risk Committee, as well as being a standing item of business on internal C-Suite agendas until fully completed.

#### **Relevant documents**

Not applicable.

**Moved:** Mayor Karen Vernon Seconded: Cr Wilfred Hendriks

That the Audit and Risk Committee recommends that Council:

1. Receive the completed Regulation 17 Review of Systems and Procedures for Risk Management, Internal Controls and Legislative Compliance, as detailed in Attachment 1 to this Report;

- 2. Notes the management responses to the review actions, as detailed in Attachment 2 to this Report;
- 3. Requests progress updates to address the actions identified in the review be reported to Council, through the Audit and Risk Committee, as part of the regular Internal Audit Update Report.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

#### 7.3 Internal Audit Guidelines

| Location            | Town-wide   |  |  |  |
|---------------------|---|--|--|--|
| Reporting officer   | Manager Governance and Strategy                               |  |  |  |
| Responsible officer | Chief Executive Officer                                       |  |  |  |
| Voting requirement  | Simple majority   |  |  |  |
| Attachments         | 1. To VP Internal Audit Guidelines [ <b>7.3.1</b> - 11 pages] |  |  |  |

#### Recommendation

That the Audit and Risk Committee recommends that Council adopt the *Internal Audit Guidelines*, as detailed in Attachment 1 to this Report.

### **Purpose**

For Council to adopt the Town's Internal Audit Guidelines.

#### In brief

• As part of the 2022-23 Corporate Business Plan, Internal Audit Guidelines are to be developed.

### **Background**

- 1. As part of the 2022-23 Corporate Business Plan, Internal Audit Guidelines are to be developed.
- 2. An assessment of internal audit documents across Australia has been undertaken.
- 3. The Town's new Internal Audit Guideline (Attachment 1 refers) has been developed to satisfy the Town's Corporate Business Plan requirements.

### Strategic alignment

| Civic Leadership                                      |  |  |  |  |  |
|---|--|--|--|--|--|
| Community priority                                    | Intended public value outcome or impact  |  |  |  |  |
| CL1 – Effectively managing resources and performance. | The internal audit function will assist the Town in improving its performance and processes throughout its operations. |  |  |  |  |
| CL3 - Accountability and good governance.             | The internal audit function enables oversight of C<br>Suite and Council so that good governance is<br>maintained.      |  |  |  |  |

## **Engagement**

| Internal engagement |  |  |  |  |
|---------------------|--|--|--|--|
| Stakeholder         | Comments   |  |  |  |
| C-Suite             | The draft Internal Audit Guidelines were presented to C-Suite at its meeting held on 13 April 2023 for comment and feedback. |  |  |  |

## **Legal compliance**

Part 7 of the Local Government Act 1995.

Local Government (Audit) Regulations 1996.

## **Risk management consideration**

| Risk impact Risk event Consequence Likelihoo Overall risk Council's Risk treatme |  |        |          |             |                  | Risk treatment   |
|--|--|--------|----------|-------------|------------------|--|
| category   | description  | rating | d rating | level score | risk<br>appetite | option and<br>rationale for<br>actions   |
| Financial  | Documented processes are not in place to test financial controls, administrative errors, fraud and corruption. | Minor  | Possible | Medium      | Low              | TREAT risk by adopting internal audit guidelines to guide internal audit activities. |
| Environmental  | Documented processes are not in place to test environmental controls, documents and processes.                 | Minor  | Possible | Medium      | Medium           | TREAT risk by adopting internal audit guidelines to guide internal audit activities. |
| Health and safety  | Documented processes are not in place to test employee health and safety controls.                             | Minor  | Possible | Medium      | Low              | TREAT risk by adopting internal audit guidelines to guide internal audit activities. |
| Infrastructure/<br>ICT systems/<br>utilities                                     | Documented processes are not in place to test corporate IT systems and security.                               | Minor  | Possible | Medium      | Medium           | TREAT risk by adopting internal audit guidelines to guide internal audit activities. |
| Legislative compliance   | Documented processes are not in  | Minor  | Possible | Medium      | Low              | TREAT risk by adopting internal  |

|                     | place to test<br>legislative controls<br>and compliance.                   |       |          |        |        | audit guidelines<br>to guide internal<br>audit activities.                           |
|---------------------|--|-------|----------|--------|--------|--|
| Reputation          | Not applicable.  |       |          |        | Low    |  |
| Service<br>delivery | Documented processes are not in place to test service delivery activities. | Minor | Possible | Medium | Medium | TREAT risk by adopting internal audit guidelines to guide internal audit activities. |

### **Financial implications**

| Current budget impact   | Funds exist within the annual budget to undertake the internal audit function of the Town.   |
|-------------------------|--|
| Future budget<br>impact | Subject to Council approval funds are allocated to undertake the internal audit function in accordance with Council's adopted internal audit plan. |

### **Analysis**

- 4. Internal audit documents for various organisations, including local governments, vary depending on their need, and other supporting documents and guides that may be in place.
- 5. Internal audit provides an independent and objective review and advisory service to provide advice to Council, the Audit and Risk Committee and the Chief Executive Officer about the Town's governance processes, risk management and control frameworks and its external accountability obligations.
- 6. It also assists the Town to improve its business performance, and should be seen as a continuing opportunity to learn, build capacity and capability throughout the organisation.
- 7. Local governments have a range of audit requirements under legislation and to ensure good governance is maintained and enhanced, internal audit activities should be undertaken. Currently the Town does not have an internal auditor and therefore the internal audit function is conducted by third-party organisations and suppliers.
- 8. The draft Internal Audit Guidelines has been developed to support the current arrangements already in place at the Town (such as the three-year internal audit plan and annual audit plan) and the various reporting requirements and activities to the Audit and Risk Committee and Council. It also offers a communicated process for elected members and Town employees on the internal audit function of the Town.
- 9. In 2017 the State Government announced a review of the *Local Government Act 1995*. In May 2020, the Final Report was published recommending a number of changes including reforming the role of Audit Committees in local government. It is expected that amendments will be made to legislation in late 2023 or early 2024 regulating the composition and function of Audit Committees. However, this report is presented to the Audit and Risk Committee to meet the Corporate Business Plan reporting requirements.

#### **Relevant documents**

Not applicable.

### COMMITTEE RESOLUTION:

**Moved:** Mayor Karen Vernon Seconded: Cr Jesvin Karimi

That the Audit and Risk Committee recommends that Council adopt the *Internal Audit Guidelines*, as detailed in Attachment 1 to this Report.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

#### 7.4 Risk Management Framework

| Location            | Town-wide   |  |  |  |
|---------------------|---|--|--|--|
| Reporting officer   | Manager Governance and Strategy                         |  |  |  |
| Responsible officer | Chief Executive Officer                                 |  |  |  |
| Voting requirement  | Simple majority   |  |  |  |
| Attachments         | 1. Risk Management Framework [ <b>7.4.1</b> - 14 pages] |  |  |  |

#### Recommendation

That the Audit and Risk Committee recommends that Council note the revised Risk Management Framework for the Town of Victoria Park, as detailed in Attachment 1 to this Report.

#### **Purpose**

For Council to endorse the revised *Risk Management Framework* and to note the internal management practice developed for risk management.

#### In brief

- The Town's *Risk Management Policy* was last reviewed by Council at its meeting held on 13 December 2022 (Item 15.6) with only minimal changes identified.
- To ensure the Town's overall risk management approach is current, both the Risk Management Framework and internal Management Practice for risk management have also been reviewed.

### **Background**

- 1. The Town has an embed risk management approach in accordance with the *Australian Standard AS/NZS 31000 Risk Management*. As part of this approach, the Town had adopted the following:
  - (a) A *Risk Management Policy* (Policy 004) which sets out the general scope, expectations, roles and responsibilities for risk management, with reference to the *Risk Management Framework*.
  - (b) A *Risk Management Framework* which outlines the Town's approach to the management of risk by setting out key governing elements:
    - (i) Principles, framework and process and systems
    - (ii) Structure
    - (iii) Risk appetite statement for the Town
    - (iv) Risk assessment and acceptance criteria adopted by Council.
  - (c) A *Risk Management Practice* (004.1) which provides information to C-Suite, managers, senior staff and other employees on how risk management philosophies and practices are operationalised throughout the organisation.
- 2. Council last reviewed the Town's *Risk Management Policy* at its meeting held on 13 December 2022 (Item 15.6 refers) and only minimal changes were identified.
- 3. To ensure a comprehensive review of the Town's risk management approach, both the supporting framework and internal management practice have also been reviewed.

## **Strategic alignment**

| Civic Leadership                                      |  |
|---|--|
| Community priority                                    | Intended public value outcome or impact  |
| CL1 – Effectively managing resources and performance. | Adopting an embedded risk management approach throughout the Town's operations will enable the resources of the Town to be managed more effectively and improve performance. |
| CL3 - Accountability and good governance.             | Sound risk management approaches and processes that are embedded into the Town's operations and culture, promotes good governance and better accountability outcomes.        |

## **Engagement**

| Internal engagement |  |  |  |  |
|---------------------|--|--|--|--|
| Stakeholder         | Comments   |  |  |  |
| Managers            | Feedback was sought from SMT during March 2023.  |  |  |  |
| C-Suite             | The revised framework and management practice were endorsed by C-Suite at its meeting held on 13 April 2023. |  |  |  |

## **Legal compliance**

Regulation 17 of the Local Govenment (Audit) Regulations 1996.

## Risk management consideration

| Risk impact<br>category | Risk event<br>description   | Consequence<br>rating | Likelihoo<br>d rating | Overall risk<br>level score | Council's<br>risk<br>appetite | Risk treatment<br>option and<br>rationale for<br>actions                                 |
|-------------------------|---|-----------------------|-----------------------|-----------------------------|-------------------------------|--|
| Financial               | Increased financial loss, administrative errors, fraud and corruption due to risks not being managed. | Major                 | Unlikely              | Medium                      | Low                           | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |
| Environmental           | Irreparable<br>environmental<br>damage due to<br>risks not being<br>managed.                          | Major                 | Unlikely              | Medium                      | Medium                        | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |

| Health and safety                            | Employees' health<br>and safety is<br>compromised due<br>to risks not being<br>managed. | Major | Unlikely | Medium | Low    | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |
|--|---|-------|----------|--------|--------|--|
| Infrastructure/<br>ICT systems/<br>utilities | Town systems and ICT infrastructure are compromised due to risks not being managed      | Major | Unlikely | Medium | Medium | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |
| Legislative<br>compliance                    | Non-compliance with legislative requirements.   | Minor | Unlikely | Low    | Low    | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |
| Reputation                                   | Town's reputation is damaged due to poor management of risks.                           | Minor | Unlikely | Low    | Low    | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |
| Service<br>delivery                          | Services are<br>delivered that do<br>not manage or<br>treat risk                        | Major | Unlikely | Medium | Medium | TREAT risk by adopting an imbedded risk management approach throughout the organisation. |

## **Financial implications**

| Current budget impact | There are no budget implications associated with this report. |
|-----------------------|---|
| Future budget impact  | Not applicable.   |

### **Analysis**

- 4. The *Risk Management Framework* ("the Framework") outlines the Town's approach to the management of risk by setting out the following key governing elements:
  - a) Principles, framework and process and systems.
  - b) Structure.

- c) Risk appetite statement for the Town.
- d) Risk assessment and acceptance criteria adopted by Council.
- 5. Management Practice 004.1 Risk Management ("the Management Practice"), provides standard operating procedural guidelines for the risk management process and criteria for Town employees.
- 6. It is essential that all areas of the Town adopt the guidance material contained in the Policy, the Management Practice and this Framework document to ensure:
  - a) strong corporate governance
  - b) compliance with relevant legislation, regulations and internal policies
  - c) the achievement of Integrated Planning and Reporting objectives.
  - d) an understanding of uncertainty, opportunities and threats and their effects on objectives.
- 7. Both the Framework and Management Practice have been adopted as internal guiding documents for elected members and employees. Having Council adopt the Framework (and noting the internal management practice) demonstrates to the community the embedded risk management approach used within the Town's operations in the management of risk.

#### **Relevant documents**

Policy 004 Risk Management

#### COMMITTEE RESOLUTION:

Moved: Cr Jesvin Karimi Seconded: Robert Poepjes

That the Audit and Risk Committee recommends that Council note the revised Risk Management Framework for the Town of Victoria Park, as detailed in Attachment 1 to this Report.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

### 7.5 Community Arts and Funding Final Audit Report

| Location            | Town-wide  |  |  |
|---------------------|--|--|--|
| Reporting officer   | Manager Community  |  |  |
| Responsible officer | {Chief Community Planner}  |  |  |
| Voting requirement  | Simple majority  |  |  |
| Attachments         | ToVP - Internal Audit Report - Community Funding Grants Final [7.5.1 - 10 pages] |  |  |

#### Recommendation

That the Audit and Risk Committee recommends that Council notes the Community Arts and Funding final audit report.

#### **Purpose**

To inform Council of the outcome of the Community Arts and Funding audit.

#### In brief

- An audit on The Community Arts and Funding was completed in 2023
- The audit identified one medium-risk matter, and 2 low risk matters.
- The confidential audit report details all findings and actions to improve or rectify the findings

### **Background**

- 1. An audit on the Town's Community Arts and Funding was included in the 2021-2022 internal audit program, adopted by Council in September 2021.
- 2. Auditors were engaged to complete the audit focusing on the appropriateness and effectiveness of the Town's systems and procedures in relation to Community Arts and Funding.
- 3. The final report (attached) was received in May 2023.

### **Strategic alignment**

| Civic Leadership                                      |   |
|---|---|
| Community priority                                    | Intended public value outcome or impact   |
| CL1 – Effectively managing resources and performance. | Internal audits promote integrity and identify areas for improvement  |
| CL3 - Accountability and good governance.             | Internal audits allow for an assessment of whether legislation, policies and practices are being followed to ensure intended outcomes are achieved. |

## **Engagement**

| Internal engagement              |   |
|----------------------------------|---|
| Stakeholder                      | Comments  |
| Community; and Place<br>Planning | Provided the information requested and comments on the audit report |
| Csuite                           | The report was presented to C-Suite for noting                      |

## **Legal compliance**

Not applicable.

## **Risk management consideration**

| Risk impact<br>category                      | Risk event<br>description  | Consequence<br>rating | Likelihoo<br>d rating | Overall risk<br>level score | Council's<br>risk<br>appetite | Risk treatment<br>option and<br>rationale for<br>actions  |
|--|--|-----------------------|-----------------------|-----------------------------|-------------------------------|---|
| Financial                                    | Not adopting an internal audit program means we can't test our financial controls and mitigate financial loss through administrative errors, fraud and corruption. | Moderate              | Likely                | High                        | Low                           | Treat risk by Adopting an internal program with a focus area on high-risk financial processes and activities. |
| Environmental                                | Not applicable.  |                       |                       |                             |                               |   |
| Health and safety                            | Not applicable.  |                       |                       |                             |                               |   |
| Infrastructure/<br>ICT systems/<br>utilities | Not applicable.  |                       |                       |                             |                               |   |
| Legislative compliance                       | Not applicable.  |                       |                       |                             |                               |   |
| Reputation                                   | Not refining management practices to address audit findings could result in reputational risk to Council and the Town.   | Moderate              | Likely                | High                        | Low                           | Treat risk by Adopting an internal program with a focus area on high-risk financial processes and activities. |

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|--------|-------|-----|--------|
| 70     | rvice | ne. | IIVerv |
| $\sim$ |       | a c |        |

Not applicable.

### **Financial implications**

| Current budget impact   | Sufficient funds exist within the annual budget to address this recommendation. |
|-------------------------|---|
| Future budget<br>impact | Not applicable.   |

### **Analysis**

- The audit identified one medium-risk matter, and 2 low-risk matters.
- All matters identified will be addressed in accordance with management comments by the target completion date.
- An Internal Audit Activity Report summarising the status of all medium and high-risk findings will be provided to a future Audit and Risk Committee.

#### **Relevant Documents**

Not applicable.

#### COMMITTEE RESOLUTION:

**Moved:** Mayor Karen Vernon

Seconded: Cr Wilfred Hendriks That the Audit and Risk Committee recommends that Council notes the Community Arts and Funding final audit report.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

### 7.6 3-year Internal Audit Program

| Location            | Town-wide   |  |  |
|---------------------|---|--|--|
| Reporting officer   | Manager Governance and Strategy                           |  |  |
| Responsible officer | Chief Executive Officer                                   |  |  |
| Voting requirement  | Simple majority   |  |  |
| Attachments         | 1. Internal Audit Program 23-26 [ <b>7.6.1</b> - 7 pages] |  |  |

#### Recommendation

That the Audit and Risk Committee recommends that Council adopts the 3-year Internal Audit Program to be undertaken in the 2023/2024 - 2025/2026 financial year.

### **Purpose**

To present the Audit and Risk Committee with the proposed 3-year Internal Audit Program for the 2023-2026 financial years for review and recommendation to Council.

#### In brief

- Under the Audit & Risk Committee's Terms of Reference, the Committee is responsible for reviewing the scope of internal audits and recommending an annual internal audit program to Council, in addition to reviewing the level of resources allocated to internal audit.
- The Internal Audit Program provides the Town with a systematic, disciplined approach to evaluating and improving the effectiveness of risk management, internal controls, and governance processes.
- The 3-year Internal Audit Program for the 2023- 2026 financial year takes a risk-based approach to determine the effectiveness of organisational controls and processes for managing the High-Risk Events of non-compliance and fraud and corruption identified in the Strategic Risk Register.

### **Background**

- 1. The identified areas of focus within the 3 Year Audit Plan were based on the results of the strategic risk review process completed in February 2023, and being cognisant of reviews and audits previously undertaken.
- 2. The following audits have been conducted within the Town:
  - Conflicts of interest.
  - Gifts
  - Integrity
  - Fraud and corruption
  - Employment practices
  - The misuse of assets and resources
  - Community Grants funding

The following audits are in progress: (as per the approved audit plan for 2022/23):

- Procurement
- Record Management
- Information Security
- 3. The Office of the Auditor General conducted a review of cyber security in local government in 2021. This was presented to the Audit and Risk Committee in February 2022.
- 4. The Town has undertaken a regulation 17 review of its systems, processes and practices risk management, internal controls and legislative compliance.

### **Strategic alignment**

| Civic Leadership                          |   |
|---|---|
| Community priority                        | Intended public value outcome or impact   |
| CL3 - Accountability and good governance. | As internal audit is a key pillar of organisational governance, a robust internal audit program, with oversight from the Audit Committee, will enable the Town to have a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, internal controls, and governance processes. The business improvements that result from an effective internal audit program will add value to the way The Town runs its business. |

### **Engagement**

| Internal engagement |   |  |  |  |
|---------------------|---|--|--|--|
| Stakeholder         | Comments  |  |  |  |
| C-Suite             | C-Suite was briefed about the 3 Year Internal Audit Program and its submission to the Audit and Risk Committee. |  |  |  |

### **Legal compliance**

Part 7 of the Local Government Act 1995.

Local Government (Audit) Regulations 1996.

## **Risk management consideration**

| Risk impact<br>category   | Risk event<br>description  | Consequence<br>rating | Likelihoo<br>d rating | Overall risk<br>level score | Council's<br>risk<br>appetite | Risk treatment option and rationale for actions  |
|---------------------------|--|-----------------------|-----------------------|-----------------------------|-------------------------------|--|
| Legislative<br>Compliance | A poorly designed Internal Audit Program will make the Town vulnerable to noncompliance, fraud and corruption risks which adversely impact on the Town.              | Severe                | Possible              | High                        | Low                           | Implementing an independent Internal Audit Program which assures a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, internal control, and governance processes in line with Local Government operational guidelines for audit. |
| Reputation                | A poorly designed Internal Audit Program will make the Town vulnerable to noncompliance, fraud and corruption risks which adversely impact on the Town's reputation. | Moderate              | Possible              | Medium                      | Low                           | Implementing an independent Internal Audit Program which assures a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, internal control, and governance processes in line with Local Government operational guidelines for audit. |
| Financial                 | A poorly<br>designed   | Moderate              | Likely                | High                        | Low                           | Implementing an independent  |

| Internal Audit   | Internal Audit  |
|------------------|---|
|                  | Program which   |
|                  | assures a   |
|                  | systematic,   |
|                  | disciplined   |
|                  | approach to   |
| fraud and        | evaluate and  |
| corruption risks | improve the   |
| which            | effectiveness of  |
| adversely impact | risk management,  |
| on the           | internal  |
| Town's finances. | control, and  |
|                  | governance  |
|                  | processes in line   |
|                  | with Local  |
|                  | Government  |
|                  | operational   |
|                  | guidelines for  |
|                  | audit.  |
|                  | 5.5.0   |
|                  |   |
| Not applicable.  |   |
| Not applicable.  |   |
|                  |   |
| Not applicable.  |   |
| Not applicable.  |   |
|                  | Program will make the Town vulnerable to noncompliance, fraud and corruption risks which adversely impact on the Town's finances.  Not applicable.  Not applicable. |

## **Financial implications**

| Current budget impact   | Sufficient funds exist within the annual budget to address this recommendation. |
|-------------------------|---|
| Future budget<br>impact | Not applicable.   |

## **Analysis**

- 5. The Internal Audit Program for the 2023-2026 financial year takes a systematic risk-based approach to determine the effectiveness of organisational controls and processes for managing the High-Risk Events of non-compliance and fraud and corruption identified in the Strategic Risk Register. This evaluation's findings will inform improvements to the effectiveness of risk management, internal controls, and governance processes.
- 6. The Program comprises a set of prioritised audits which cover compliance, fraud and corruption and other risks in selected high-risk Focus Areas.

- 7. Focus Areas which make up the scope of the risk-based Internal Audit Program were identified from an analysis of the Town of Victoria Park's Strategic Risk Register (current as at June 2023), addressing the following elements of the Register:
  - a) Risk Events
  - b) Risk Impact Category
  - c) Inherent Risk Rating
  - d) Risk Treatment Actions
- 8. The scope of the Internal Audit Program specifies cross-functional audits to be undertaken in the following high priority focus Areas for the 2023-2026 financial year:

#### 23/24

- a) Environmental Sustainability
- b) Workplace Health and Safety
- c) Measuring Financial sustainability

#### 24/25:

- d) Emergency Management
- e) Leases and Licensing Management
- f) Assessment of Operational Risks

#### 25/26:

- g) Corporate Performance Management and Monitoring
- h) Reporting of fraud and Corruption
- i) Talent Management and Wellbeing
- 9. The Internal Audit Program proposes minimum Internal Audit Criteria for each Focus Area audit to enable evidence-based assessment of the extent to which the focus areas are being effectively managed by the Town, to meet compliance requirements and against best practice benchmarks.
- 10. A detailed Audit Plan will be developed for each Focus Area audit. The Internal Audit Criteria are subject to review and updates as part of detailed planning for each audit, considering emergent risks, internal and external trends and identified issues as they arise. A responsive, proactive, and agile approach to audit planning will ensure currency and relevance, through environmental scanning, research, and networking to keep abreast of industry and sector developments and changes in the regulatory environment.
- 11. In line with the Terms of Reference of the Audit and Risk Committee, the findings of each audit will be presented at the first Audit and Risk Committee meeting after the audit. Progress against internal audit recommendations will be tracked and a report presented to the Audit and Risk Committee at each quarterly meeting of the Committee.

#### **Relevant documents**

Not applicable.

### COMMITTEE RESOLUTION:

Moved: Mayor Karen Vernon

**Seconded:** Cr Wilfred Hendriks

That the Audit and Risk Committee recommends that Council adopts the 3-year Internal Audit Program to be undertaken in the 2023/2024 - 2025/2026 financial year.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

#### 7.7 Audit Update Report

| Location            | Town-wide   |
|---------------------|---|
| Reporting officer   | Manager Governance and Strategy                             |
| Responsible officer | Chief Executive Officer                                     |
| Voting requirement  | Simple majority   |
| Attachments         | 1. Audit Update Report June 2023 [ <b>7.7.1</b> - 15 pages] |

#### Recommendation

That the Audit and Risk Committee recommends that Council receives the Audit Update Report for June 2023 as contained in Attachment 1.

#### **Purpose**

The Audit and Risk Committee recommends that Council receives the Audit Update Report for June 2023 as contained in Attachment 1. The update on actions relates to the Internal audits in accordance with the internal audit plan approved In September 2021.

#### In brief

- The following audits have been completed within the Town:
  - ✓ Conflicts of interest.
  - ✓ Gifts.
  - ✓ Integrity.
  - ✓ Fraud and corruption.
  - ✓ Employment practices.
  - ✓ The misuse of assets and resources.
  - ✓ Community Grants funding

### **Background**

- 1. The 2021-2022 internal audit program was adopted by Council on 16th August 2022
- 2. The below audits are currently still in progress as per the 21/22 audit plan and will be reported on at the next Audit and Risk Committee meeting:
  - ✓ Procurement.
  - ✓ Record Management.
  - ✓ Information Security.

### Strategic alignment

| Civic Leadership                          |  |
|---|--|
| , 3 3                                     | Internal audits promote integrity and identify areas for improvement |
| CL3 - Accountability and good governance. | As internal audit is a key pillar of organisational                  |

| governance, a robust internal audit program, with oversight from the Audit Committee, will enable the Town to have a systematic, disciplined approach to evaluate and improve the effectiveness of risk management, internal controls, and governance processes. The business improvements that result from an effective internal |
|---|
| audit program will add value to the way   |
| The Town runs its business.   |

## **Engagement**

| Internal engagement |  |
|---------------------|--|
| Business units      | Managers providing responses and supporting documentation to the Internal Auditors |

## **Legal compliance**

Part 7 of the Local Government Act 1995.

Local Government (Audit) Regulations 1996.

## Risk management consideration

| Risk impact<br>category                      | Risk event<br>description  | Consequence<br>rating | Likelihoo<br>d rating | Overall risk<br>level score | Council's<br>risk<br>appetite | Risk treatment option and rationale for actions                              |
|--|--|-----------------------|-----------------------|-----------------------------|-------------------------------|--|
| Financial                                    | Not adopting an internal audit program means we can't test our financial controls and mitigate financial loss through administrative errors, fraud and corruption. | Moderate              | Likely                | High                        | Low                           | Treat risk by ensuring commitment to management actions to address findings. |
| Environmental                                | Not applicable.  |                       |                       |                             |                               |  |
| Health and safety                            | Not applicable.  |                       |                       |                             |                               |  |
| Infrastructure/IC<br>T systems/<br>utilities | Not applicable.  |                       |                       |                             |                               |  |
| Legislative                                  | Not adopting an  | High                  | Likely                | High                        | Low                           | Treat risk by  |

| compliance       | internal audit program means we cannot test our legislative compliance and mitigate financial loss through administrative errors, fraud and corruption.              |          |          |        |     | ensuring<br>commitment to<br>management<br>actions to address<br>findings.   |
|------------------|--|----------|----------|--------|-----|--|
| Reputation       | A poorly designed Internal Audit Program will make the Town vulnerable to noncompliance, fraud and corruption risks which adversely impact on the Town's reputation. | Moderate | Possible | Medium | Low | Treat risk by ensuring commitment to management actions to address findings. |
| Service delivery | Not applicable.  |          |          |        |     |  |

## **Financial implications**

| Current budget impact | Sufficient funds exist within the annual budget to address this recommendation. |
|-----------------------|---|
| Future budget impact  | Not applicable.   |

## **Analysis**

3. Due to the above audits completed in the Town, 9 improvement opportunities were identified with their relevant action updates (as per Attachment 1).

### **Relevant documents**

Not applicable.

### COMMITTEE RESOLUTION:

Moved: Cr Jesvin Karimi Seconded: Robert Poepjes

That the Audit and Risk Committee recommends that Council receives the Audit Update Report for June 2023 as contained in Attachment 1.

**Carried (4 - 0)** 

For: Cr Jesvin Karimi, Cr Wilfred Hendriks, Mayor Karen Vernon and Robert Poepjes

| 9 Closure                            |   |          |
|--------------------------------------|---|----------|
| There being no further business, Ma  | ayor Karen Vernon closed the meeting at 6.04pm.   |          |
| I confirm these minutes to be true a | and accurate record of the proceedings of the Com | nmittee. |
| Signed:                              |   |          |
|                                      |   |          |
| Dated this:                          | Day of:   | 2023     |

Meeting closed to the public

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Nil.